



Client:

Opening its doors on January 23, 2002, First Chatham Bank became the first community bank chartered in Chatham County since 1989. Since that time, First Chatham Bank has proven to be the premier community bank in the Coastal Empire. The Bank was a vision of local business leaders; those who live and work in the community; those who you know and trust. Unlike other banks in the area, First Chatham Bank and its family of banks, is headquartered and operated in Savannah, GA.

Obstacle:

Out of support and out of compliance. That is what First Chatham Bank would be looking at if they didn't upgrade their email platform from the local Exchange 2003 server being used at that time. Upgrading around 100 users would be no small task either, as getting to the current version would require a two-stage upgrade - first to Exchange 2010 and then to Exchange 2013. Should they decide to conduct the project themselves, First Chatham Bank's in-house IT leadership would have to take considerable time away from normal operations. Wanting to ensure project success while focusing on daily technology needs, First Chatham Bank decided to bring in Progressive Technology to spearhead the migration.

Resolution:

Under the leadership of a Progressive Technology consultant, the migration project was conducted over a period of two months. First, First Chatham Bank's email was upgraded from Exchange 2003 to Exchange 2010. In order to verify the first phase was successful, Progressive Technology worked with the client's IT team to inspect for kinks or glitches in the 2010 version. Once 'phase one' success was confirmed, the final phase of migrating from 2010 to Exchange 2013 was executed. Upon completion, First Chatham Bank was able to obtain a fully supported and compliant Microsoft email platform without having to dip into considerable IT staff bandwidth. Since that time, First Chatham Bank has expanded its partnership with Progressive Technology to include ongoing consulting, systems management, managed endpoint security, and help desk services in order to bolster IT capabilities and support to FCB technology management.

Outcome:

"Scott and the Progressive Technology team did a great job for us in taking the lead on our Exchange migration. We believed their experience in Microsoft projects and exchange migrations would lead to a smooth project process, and we were proven correct. Having a major email migration executed properly by Progressive Technology protected us from a big time sink and headache. Their performance on the Exchange project certainly influenced our decision to expand our partnership with their team."

- Jason Malick, IT Manager